

# FIREWIRE

## SURFBOARD MANUFACTURING

Using their own cutting-edge materials and construction techniques, Firewire manufactures high-performing surfboards for professionals, novices, and every surfer in between.

## EBizCharge products:

Accounting software integration

# Firewire Surfboards Says Aloha to Streamlined Payments



*"You guys have always treated us like VIPs."*

**-Franklin Shiraki,  
CFO**

### Tell us about your experience using EBizCharge and working with our team.

Three years ago, when we were in the process of implementing Acumatica, we met EBizCharge at one of the summits and started the process. Once we went live that was one of the very first integrations that we put into place.

We've been very satisfied customers. You guys have always treated us like VIPs... Your support team's been on it, and they've been willing to go the extra mile to ensure that we're up and running.

### If you had to describe EBizCharge in one word, what would it be?

I'd say streamlined. I like that it's in the system and you're able to hold customers' payment information that way. It's super quick, easy, and efficient.

### What kind of customer support have you received?

Support's been great. They're super helpful, they're super quick, and I've always had a great experience with them.

### How was your training?

Honestly, it blew everything out of the water.